



THREE YEAR GENERAL WARRANTY

Patio Life (Pty) Ltd (“the company”) warrants to the original purchaser and to any person to whom the product is given or sold during warranty with the original proof of purchase, that all products manufactured in South Africa and supplied by Patio Life are made from new materials or in the case of hardwoods, original raw timber treated in approved factories. Furthermore Patio Life warrants that the range of outdoor products it sells is free from abnormal defects in material and workmanship and is in good working order. The company does not warrant uninterrupted or error free use of its products.

The General Warranty from date of purchase, for WORKMANSHIP and MATERIALS is for a period of THREE YEARS. Provided that such material is subjected to normal use in an indoor or outdoor environment and that maintenance and care as recommended by Patio Life is followed.

During the Warranty period, Patio Life will first attempt to diagnose or rectify faults or problems over the telephone, the internet or by fax. Patio Life and/or its appointed employees and/or agents shall at their sole discretion decide whether the furniture is defective and whether warranty is valid. It shall be at the discretion of Patio Life to remedy any defect by adjusting, repairing or replacing the relevant product(s).

Warranty does not include repair or replacement caused by: modifications or attachments made to the product, ‘acts of God’, accidental damage or misuse.

The Purchaser’s sole remedy is the Warranty set forth above. Patio Life liability for the actual damages of any kind will be limited to the price paid for the product, its repair or replacement. This limitation of liability for actual damages does not apply to bodily injury or property damage. In no event will Patio Life be liable for lost profits, incidental or consequential damages, even if advised of the said damages.

The statement of limited warranty is the exclusive warranty. All other express or implied warranties including the implied warranties of merchantability and fitness for a particular purpose are excluded (except where said implied warranties are required by applicable law). No warranties either expressed or implied will apply after the expiration of the warranty period. The warranty is extended only in the event of the product having been purchased from Patio Life of which proof may, at its discretion, be requested.